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U.S. Equal Employment Opportunity Commission
Los Angeles District Office

EEO Refresher Training: EEO Basics – From Theory to Application

March 14, 2024

9:30am – 1:15pm Pacific

12:30pm – 4:15pm Eastern

AGENDA

- | Time | Presentation |
|----------|--|
| 9:00 am | Virtual Environment Opens |
| 9:30 am | Opening Remarks and Commission Focus
Christine Park-Gonzalez, District Director, EEOC Los Angeles District Office |
| 10:00 am | The World of EEO
Nicole St. Germain, Lead Outreach & Education Coordinator, EEOC Los Angeles District Office

This dynamic session will serve as an EEO Refresher into the world of EEO including: EEO laws; differential treatment, harassment, and retaliation; liability; and how adhering to EEO laws and principles can have a positive impact on the workplace. |
| 11:35 am | Break |
| 11:45 am | Recognizing EEO Situations at Work
Nicole St. Germain, Lead Outreach & Education Coordinator, EEOC Los Angeles District Office

Following up on the World of EEO – attendees will be provided with real-life discussions, scenarios, and examples to assist individuals in recognizing EEO situations that arise in the workplace and some best practices for addressing them. |
| 1:10 pm | Closing Remarks
Christine Park-Gonzalez, District Director, EEOC Los Angeles District Office |
| 1:15 pm | Adjourn |

Nicole St. Germain
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REGISTRATION FEE: \$350.00 per person

REGISTER HERE: [Los Angeles Virtual Workshop](#)

CREDITS:



"This program has been approved for 3.5 (HR (General) recertification credit hour(s) toward aPHR™, aPHRi™, PHR®, PHRca®, SPHR®, GPHR®, PHRI™, and SPHRi™ recertification through the HR Certification Institute. The use of this official seal confirms that this Activity has met HR Certification Institute's® (HRCI®) criteria for recertification credit pre-approval.



This program has been approved for 3.5 PDCs.
The U.S. EEOC is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP® or SHRM-SCP® recertification activities.

CLE – credits approved for CA (3 hours). Seeking credits in NV.

Federal Counselor or Investigator Refresher credits – this workshop has been approved for 3 hours.

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PRESENTER BIOGRAPHIES



Christine Park-Gonzalez, District Director, EEOC Los Angeles District Office

Christine Park-Gonzalez currently serves as the District Director for the Los Angeles District of the U.S. Equal Employment Opportunity Commission (EEOC). The EEOC enforces federal laws which prohibit discrimination in the workplace. As such, she oversees the processing of employment discrimination charges filed within the Los Angeles District which includes Central and Southern California, Southern Nevada, the state of Hawaii, and the U.S. territories of Guam, American Samoa, Wake Islands, and the Commonwealth of Northern Mariana Islands.

Ms. Park-Gonzalez joined the EEOC in 2001, initially as an Enforcement Investigator, later serving as an Enforcement Supervisor and then as the Program Analyst for Outreach & Public Relations. She was appointed to the Deputy District Director position in 2015, Acting District Director since October 2021. In February of 2023, Christine was appointed the District Director for the Los Angeles District by Chair Charlotte Burrows.

Ms. Park-Gonzalez has served on national EEOC task forces established to address how to enhance services for groups such as immigrant and migrant workers, human trafficking victims and small businesses. She is a former news reporter and earned a B.A. in History and Spanish from the University of California at Berkeley.



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Nicole St. Germain, Lead Outreach and Education Coordinator and Public Relations Manager, EEOC Los Angeles District Office

Nicole St. Germain serves as the Lead Outreach and Education Coordinator and Public Relations Manager for the Los Angeles District of the United States Equal Employment Opportunity Commission (EEOC), the agency that enforces federal laws which prohibit employment discrimination. She oversees the education and outreach initiatives along with public relations for the Los Angeles District, which includes central and southern California, southern Nevada, Hawaii, and the U.S. territories of Guam, American Samoa, Wake Islands, and the Commonwealth of the Northern Mariana Islands.

Ms. St. Germain joined the EEOC in 2009 and has held the positions of Enforcement Investigator and Systemic Investigator. She was appointed to the position of Outreach & Education Coordinator and Public Relations Manager in 2016. She is a sought-after trainer and subject matter expert. In 2022, Ms. St. Germain received the EEOC's Emerging Leader Award, a prestigious national award recognizing her commitment to the agency's mission.

Prior to joining the EEOC, she was a Probation/Parole Officer for the Commonwealth of Virginia. Ms. St. Germain holds a graduate degree in Forensic Psychology, undergraduate degrees in Sociology and Criminal Justice, and is fluent in American Sign Language.

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